• PROJECT NAME	VICTIM-OFFENDER MEDIATION (Part of the Diversión Project)
• TYPE OF PRACTICE	Restorative justice
• CITIES AND/OR COMMUNITIES, COUNTRY/IES	Greyton, KwaZulu – Natal (South Africa)
• IMPLEMENTED SINCE…	1995
• BRIEF DESCRIPTION	The programme gives the victim the opportunity to tell the offender how the crime affected them. In turn, the offender has the chance to apologise and repair the damage in some way. This is only used in cases of petty crime.
• PROMOTING OR LEADING ENTITIES	The Magistrate's Court
• PARTICIPANTS	
• OBJETIVES	To provide the victim with some sort of compensation for damages/losses caused by the crime.
• TARGETS	Offenders, petty criminals (attacks, small robberies...) and the victims of such crimes.
• MAIN RESULTS	Victims receive compensation (economic compensation or the return of goods). Avoiding court trials and sentences.
• METHODOLOGY	Interview with the victim (does he or she agree to mediation?) Interview with the offender (who has to sign an agreement on the mediation process and agree to 'pay' compensation) On the decided date, the offender compensates the victim, they make peace and they leave the room in peace. The process ends here. If one of the parties does not agree to mediation, the case goes to trial.
• EVALUATION INDICATORS / METHOD	
• DEGREE OF SUCCESS	Fewer cases go to court and victims are compensated for the effects the

(EVALUATION RESULTS)	crime had on them.
• CONTACT	
• PROJECT LINKS	
• PROJECT LOGO	
• OBSERVATIONS	
• SIMILAR PROJECTS	Similar projects are carried out in some European countries and in the USA.
• OTHER SOURCES OF INFORMATION	http://www.unhabitat.org/downloads/docs/1841_93228_Restorative_justice.pdf