• PROJECT NAME	**PUBLIC NUISANCE MANAGER (Manager des nuisances publiques)**
• TYPE OF PRACTICE	Participation and role of other organisations
• CITIES AND/OR COMMUNITIES, COUNTRY/IES	Liège, Belgium
• IMPLEMENTED SINCE…	2003
• BRIEF DESCRIPTION	Drugs – in order to avoid the degradation of public spaces, disrespect of property, reckless parking and other such issues.
• PROMOTING OR LEADING ENTITIES	Belgian government
• PARTICIPANTS	Citizens, public entity representatives.
• OBJETIVES	• Establish information networks enabling public nuisances to be identified (level of nuisance, location…) • Identify and evaluate the means of action and pracitices which may remedy the nuisances • Promote synergy of interventions • Evaluate the impact of practices implemented
• TARGETS	Citizens, public entities and their representatives.
• MAIN RESULTS	The Public Nuisance Manager has enabled the establishement of a transversal and integrated functioning of field interventions within community services.
• METHODOLOGY	• "Clean meets" – Meetings between different services which allow for general reflection on the different problems related to cleanliness and planning of transversal operations. • "Action +" – a means of gathering information about intervention needs, carried out by all field agents, no matter which service he or she belongs to. • "multidisciplinary operations" - cover the city's various neighbourhoods with the objective of reminding each person of their rights and obligations in regards to cleanliness. The operations consist in three phases: awareness raising, general neighbourhood cleaning and rebuking (to fight the impression people have of littering/polluting not being serious or peing unpunishable. • Intalling of a barometre for each neighbourhood with cleanliness

	indicators which let services adapt their interventions accordingly
• **EVALUATION INDICATORS / METHOD**	
• **DEGREE OF SUCCESS (EVALUATION RESULTS)**	
• **CONTACT**	Sr. Jean-Claude Ovart, Manager des nuisances publiques Rue Lonhienne 14., 4000 Lie`ge, BELGIQUE Tel: 04 230 58 00 E-mail: Prevention.nuisances@liege.be
• **PROJECT LINKS**	http://www.liege.be/securite/plan-de-prevention http://www.vps.fgov.be/frame/prevention/nl_index.asp?choixLangue=fr
• **PROJECT LOGO**	
• **OBSERVATIONS**	
• **SIMILAR PROJECTS**	Other cities in Belgium have adopted similar models (Mechelen). Antwerp has a 'nuisance regulator' who plays a similar role.
• **OTHER SOURCES OF INFORMATION**	• City of Liège, Annual Report 2003, Extract: Departament 01, Security and Prevention Contract, VII. Representative for Public Nuisancess. • CIPC (2004). Exchange programme between Liège, Bordeaux and Montreal on public nuisances and insecurity related to drug abuse and prostitution in public spaces. Final report of the first working meeting 24, 25 May 2004, pg.26-27. • City of Liège, 2007 Prevention Plan pg.7, 19. • E-mail correspondance (April 2008) with Jean-Claude Ovart, Liège Public Nuisance Inspector.